European Accessibility Act - Accessibility Statement

Our Commitment

At Mastercard, we are committed to ensuring our products and services are accessible to everyone and strive to align our applications with the Web Content Accessibility Guidelines (WCAG) and/or other relevant standards.

Scope of This Statement

This statement applies to the following products and services:

- Aiia Data (our Data product)
- Aiia Pay (our Pay product)

Accessibility Measures Implemented

We have taken the following steps to improve our accessibility:

- Aim for conformance with EN 301 549, including WCAG 2.1 AA standards
- Keyboard navigability and logical tab order
- Text alternatives for non-text content
- Adjustable contrast, font size, and zoom
- Captions and transcripts for multimedia
- Clear error messaging and form validation

And are striving to continue improving the accessibility of our products in accordance with applicable guidelines.

Feedback and Contact Information

We welcome feedback on the accessibility of our services and are continuously working to improve accessibility. If you encounter any accessibility barriers (including if you need an accessible copy of this document); have suggestions for improvement; or wish to make an accessibility related complaint, please contact us at:

Email: <u>openbankingEU_Support@mastercard.com</u>